

Integrated motor recoveries

Sedgwick's dedicated motor recoveries team pursue recoveries from first notice of loss (FNOL) through litigation and to trial, so we can provide a fully integrated claims handling and recovery service for insurer and corporate clients.

At Sedgwick, we recognise that recoveries are central to our clients' operational health and cashflow. Our motivated team of legal specialists work alongside our claims and adjusting colleagues to provide a quick, simple and effective service.

Clients reap the benefits of our team's strong and established track record. Our lawyers have acted on some of the UK's largest-value and highest-profile claims and test cases in recent years, and we have a wealth of experience in a variety of claims models, including full outsource and captive arrangements. Sedgwick's legal services team specialises in a range of areas, from modest damage and debt claims to significant UK and international losses.

To pursue motor losses arising from non-fault and split-fault accidents, all schemes operate under a collective conditional fee agreement (CCFA) and a 'no recovery, no fee', percentage of damages recovered basis. Our motor recoveries team regularly deal with domestic, plant, coach and fleet losses, and both insured and self-insured losses, for corporate, bus and coach and fleet clients.

We target an average rate of recovery of 95% of instructed outlay, with an average lifecycle of 90 days. Sedgwick handles thousands of recovery claims each year, serving some of the UK's largest commercial insurers, utilities, public limited companies (PLCs) and logistics and public transport providers.

The Sedgwick difference

	<p>Our bespoke case management system Darwin ensures recoveries are identified at FNOL — securing evidence from the outset.</p>		<p>Risk and reward funding models — including damages-based agreements and conditional fee agreements (no win, no fee) — align our commercial interests with our clients' and allow claims to be pursued at little or no cost.</p>
	<p>Automated notifications from our claims and adjusting teams allow real-time access to evidence and circumstances and eliminate double keying.</p>		<p>We deliver training and case support — in your office, our office or online.</p>
	<p>Our dedicated motor team is process-driven to maximise recoveries.</p>		<p>Clients can access our mock trials, webinars, workshops, alerts, data analytics and surgeries.</p>
	<p>Clients receive access to viaOne, Sedgwick's self-service management information portal.</p>		<p>Sedgwick can handle international motor claims, thanks to our presence in almost 100 jurisdictions.</p>
	<p>We provide bespoke management information reports, including trend analysis and pipeline reports to assist with forecasting.</p>		<p>Our legal services are integrated with our claims, adjusting, surveying and forensic accounting solutions.</p>

Our legal services

Sedgwick's legal services team is an independent, agile, challenger law firm, supported by the largest claims management company in the world. We operate within the Sedgwick ecosystem and use the Darwin platform that underpins the company's claims and adjusting services worldwide. This seamless, integrated model allows our legal services team to respond faster, and with less friction, than a traditional law firm. We combine the best of claims management, legal expertise and digital capability to provide clients with a high-quality, consistent and user-friendly service.

To learn more about our motor recoveries offering and other legal services or to utilise our free-of-charge claims pilot, please contact:



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