

Major and complex loss: property

Sedgwick employs the most experienced, technically proficient and customer-focused adjusters in the major and complex loss sector, delivering exceptional service and outcomes for our clients throughout the UK.

Customers who are suffering from a major incident are in their hour of need — and Sedgwick’s major and complex loss (MCL) team is here to help. Our specialists, renowned for their service and for getting clients back to business as soon as possible, work tirelessly to ensure Sedgwick continues to deliver what our clients expect.

Across the commercial major loss area, Sedgwick’s expertise and experience are unparalleled in the UK market. With 160 colleagues dedicated to MCL, our adjusting team has the scale and flexibility to handle singular major loss incidents, widespread events with multiple major losses, or those devastating mega losses. As part of Sedgwick’s global network, our MCL team can access support and collaboration from colleagues across various specialty lines, like forensic accountancy and EFI Global.

And of course, our clients benefit from that collaborative approach as well. We’re committed to working together to ensure each service provided meets existing — and future — needs.

Our capability

Sedgwick MCL adjusters have expertise in major and complex loss management in a variety of specialties and industries, including:

- Agriculture + food
- Banking + finance
- Building + construction
- Education
- Entertainment
- Food + beverage

- Hospitality
- Manufacturing
- Public entities
- Real estate
- Retail
- Technology
- Telecommunications
- Transportation

Our approach

A highly experienced, multi-disciplined team — one with outstanding technical expertise and industry knowledge — offers:






Managed costs. We’ll develop practical solutions that enable businesses to safely resume operations quickly — while containing claims spend and costs.

Responsiveness. With the support of Sedgwick’s global network, we are able to rapidly respond to any loss situation, assist in loss mitigation, identify critical issues and drive the business recovery process.

Proactive loss management. Whatever the circumstance of the loss, we’ll consider all parties involved with one common goal: the successful resolution of the claim in the shortest time frame possible.

Client focus. By understanding our clients’ needs, and meeting them consistently, we strive to build integrity and trust — and to give our clients confidence that, with Sedgwick, they have the right team for the job.

Our team

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If you need emergency support, please call our 24-hour emergency helpline:

T. 0345 604 8580

To learn more about our integrated and customised solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)