



*Private client claims —*

A BESPOKE SERVICE



# Exceptional specialists

*Our dedicated private  
client adjusters are  
leaders in their field.*

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# EXPERT





**W**ith a long history of managing claims for high and ultra-high net worth clients, Sedgwick's private client team is made up of qualified and skilled chartered loss adjusters, chartered surveyors and engineers, with years of experience in:

- Higher value homes and contents
- Overseas homes
- Antiques repair and restoration
- Fine art, antiques and specie
- Estates, agriculture and equine
- Customer care for vulnerable customers
- Surveying and subsidence
- Environmental
- Cyber
- Construction

These dedicated adjusters are supported by a wide range of specialists who will help resolve even the most complicated situations, smoothly and efficiently.

Specialists on hand can cover professional practice and construction (including civil and structural engineering), quantity surveying, geotechnical engineering, building surveying and historic buildings. Each of our handpicked private client repair contractors is fully licensed and vetted.

# SOLUTIONS



## Exceptional solutions – at home and abroad

Sedgwick's private client team builds upon their decades of experience to create bespoke solutions. This service we offer is available 24/7. It is complimented by a dedicated third-party administration team that handle day-to-day claims processing and other administrative duties, with seamless integration to our private client loss adjusters and specialists.

Private clients require a specialist service which can be tailored to meet their needs. We'll remain flexible and continue to think creatively as we develop and build bespoke enhanced solutions for our clients.

Our adjusters cover the whole of the UK, and in emergencies, wherever possible, we are on site within 24 hours. The UK team also travel extensively throughout mainland Europe to service large losses or at the request of insurers/brokers on specific accounts. We also have HNW experts in other regions who can assist with first visits, with claims being managed by the UK team to satisfy the individual needs of our discerning clients. These well-established relationships with our international partners ensure exemplary levels of service and quality control — wherever in the world our customers may be.



## The Sedgwick difference

With a dedicated team of private client specialists — supported by one of the largest providers of risk, benefits and integrated business solutions in the world — we are uniquely positioned to cater to this distinct and discerning audience.

We fully appreciate the unique demands of HNW clients in this complex sector. Whether it's a straightforward household claim or a multimillion-pound loss, we maintain the same level of attention to detail, care and dedication. We deliver this level of customer care by ensuring our HNW experts are solely focused on the needs of our specific client base every single day. Even in surge events, our HNW experts are kept available to only deliver on the specific requirements of our HNW clients (whilst also being able to call on the support of other specialist teams as necessary).

We provide a highly personal and unwavering commitment to customer care. Our expert adjusters guide customers step-by-step through the claim, using all available solutions to achieve the settlement most appropriate for each individual.



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*To learn more, visit us at*  
**SEDGWICK.COM**