



Claims solutions
for the **media and
entertainment
industry**



The Sedgwick difference

Our experts deliver the highest calibre of claims services in the innovative and evolving world of media and entertainment.

Sedgwick is the leading global provider of claims management, loss adjusting and technology-enabled business solutions. *We've been building trusted relationships with insurers, brokers and corporations for more than 50 years.* We are the partner of choice for organisations looking to safeguard their interests and those of their customers in the face of unexpected challenges.

Our specialist media and entertainment team have an in-depth understanding of the intricate film, television, music, theatre and live-event landscape. We excel in leading clients through the claims process, mitigating risks and financial exposures whilst protecting brand reputations and commercial relationships. We work diligently to control claim costs, maximise efficiencies, and provide first-class service.

At Sedgwick, we place the right resources in the right location at the right time, every time. This results in shorter turnarounds, lower costs and improved customer service.



Sedgwick's experts have thorough knowledge of the media and entertainment sector and are experienced in managing multiple claim types. Our dedicated specialist team comprise seasoned media and entertainment professionals, who have hands-on experience with the types of technical equipment and production/operational processes used by our clients. We offer an ideal combination of deep technical expertise and broad geographic coverage around the world.



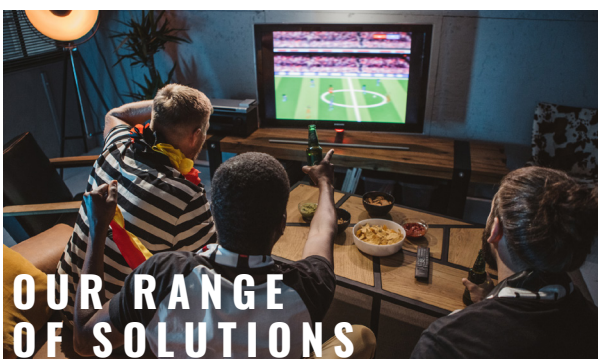
Our cutting-edge platforms give us and our valued clients the tools to pinpoint and get ahead of trends, gather centralised intelligence, access holistic reports and files specific to individual losses, leverage existing data sets, automate simple tasks, keep payments moving, and quickly communicate with stakeholders in multiple languages. Sedgwick's bespoke viaOne system gives our media and entertainment clients real-time visibility into each claim we are handling on their behalf.



Our client relationship managers diligently take the time to get to know each media and entertainment organisation, so we can offer holistic and tailored solutions to suit their needs. Furthermore, our claims handling teams regularly liaise with process stakeholders to resolve claims whilst delivering superior service.



Sedgwick's best-in-class services enable organisations to resume operations quickly and safely in the aftermath of a loss event. Taking care of people and the things that matter most to them lies at the heart of everything we do. As part of our commitment to environmental, social and governance (ESG) initiatives, Sedgwick is diligently working toward reducing our carbon footprint and taking better care of our planet.



We offer a full spectrum of services — from desk and field adjusting (including major and complex loss) to third party administration and specialty solutions. The media and entertainment team work closely with our specialists offering complementary expertise, including forensic accounting and investigation, environmental consulting, cyber, risk management, construction and more. Our ability to call upon in-house experts helps us better respond to claims in real time, no matter the size and complexity.



Our solutions

Sedgwick's media and entertainment team are available 24/7 to provide immediate support in the unfortunate event of a loss — wherever and whenever it may occur. Our skilled experts manage the entire process, ensuring a swift and efficient resolution to every claim.

Our specialist services cover:

Production companies

Advertising agencies

Outside broadcasting

Theatres

Technical equipment suppliers

Rental companies

Video game developers

Music festivals and live events

Sports and e-sports

Attractions

Sedgwick offers expert support, understanding and strategic claims guidance, coupled with a commitment to safeguarding media and entertainment firms' interests in the fast-paced reality of a loss event.

To learn more about our offerings for the media and entertainment industry, contact:



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To learn more about our solutions
visit [SEDGWICK.COM](https://www.sedgwick.com)