

UK resource solutions

The talent landscape is more dynamic and complex than ever before.

When unexpected workforce challenges arise for our clients, Sedgwick can help.

Resources to keep you moving forward

Increases in claims volumes and skills shortages in the market can put a significant strain on business capacity. Sedgwick's resource solutions team helps clients respond to these challenges quickly and effectively. We provide experienced claims handlers for short- and medium-term secondments and help you find ideal candidates for permanent roles.

Interim resources

When clients experience resource challenges due to increases in demand, talent shortages or prolonged employee absences, our dedicated claims handlers can respond quickly and provide support. We can help with many types of claims – whether you need them for secondments of three months, six months or even longer. Our claims experts will work on your system and follow your guidance. This service can also be customised for clients that prefer to send us the claims and use our system.

This approach is made possible through our flexible working model, as many colleagues work from home or from a local office. With no additional costs for overnight stays, we keep our fees competitive. We can also provide a team leader or extend the service with temporary field support as needed.

Valuable benefits

- Cost effective – We cover colleague employment costs, giving clients the flexibility to access our claims resources based on the demands of their business.
- Flexible and scalable – We have a strong core team ready to assist clients with short- and medium-term needs and we can expand our resources as needed; this enables us to reduce the workload for clients, ensuring they continue to provide excellent service to their customers.
- Motivated team – Our expert claims handlers are dedicated to providing the best possible service for clients. They in turn are highly motivated by the varied client portfolios they enjoy, and the expansive knowledge this experience affords them serves to protect and enhance our clients' reputations.

Permanent positions

We can also place candidates into permanent positions to support clients when long-term resourcing challenges arise due to periods of strong growth or increases in natural attrition. With job boards, databases and a network of industry specialists at our fingertips, our recruitment team has access to candidates uniquely positioned to meet your claims requirements. Through an open, collaborative approach, we'll advertise, source, screen and introduce quality candidates to permanent roles – whether they're for desk or field positions. And it doesn't stop there. We serve as a liaison throughout the recruitment process until an offer is made. In addition, the new employee will likely need to serve a notice period and we can provide interim resources for clients during this time. This means we can offer a solution on day one.

Key advantages

- Experienced recruitment consultants – We can run the entire recruitment process and introduce quality candidates to fill permanent positions based on our clients' needs.
- Deep sector expertise – We hire claims and loss adjusting colleagues to handle a wide range of claims for our own clients; our extensive experience in claims management provides key benefits that set us apart from general staffing agencies.
- Unique services – We are currently the only claims management company offering solutions to help source experienced candidates for permanent roles within the insurance sector.

To learn more about Sedgwick's resource solutions, contact:

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To learn more about our integrated and customized solutions, visit [SEDGWICK.COM](https://www.sedgwick.com)