

Cyber response

Sedgwick adjusters, forensic investigators and lawyers serve as trusted advisors to insurers and their customers responding to and managing data breach claims. Our integrated cyber response services enable us to seamlessly manage these claims and provide clients with expert guidance to minimise their risk of future data loss.

We engage with regulatory bodies and law enforcement agencies to ensure we are horizon-scanning for the latest threats in data management. Collaboration between our technical, forensic, legal and policy interpretation experts enables us to provide an integrated claim response.

The Sedgwick difference

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|  | <p>Our team has direct access to claim files through Sedgwick's bespoke case management system Darwin — saving time, reducing costs, and increasing efficiency for our claim handlers and lawyers.</p> |  | <p>We deliver training and case support — in your office, our office or online.</p> |
|  | <p>We offer end-to-end support, from risk analysis through incident response and third party claims administration.</p> |  | <p>Clients can access our mock trials, webinars, workshops, alerts, data analytics and surgeries.</p> |
|  | <p>By working across disciplines and alongside our claims, adjusting, surveying and forensic accounting colleagues, we can provide seamless scrutiny of policy liability.</p> |  | <p>Sedgwick can handle international claims, thanks to our presence in almost 100 jurisdictions.</p> |
|  | <p>Clients receive access to viaOne, Sedgwick's self-service management information portal.</p> | | |

Our legal services

Sedgwick's legal services team is an independent, agile, challenger law firm, supported by the largest claims management company in the world. We operate within the Sedgwick ecosystem and use the Darwin platform that underpins the company's claims and adjusting services worldwide. This seamless, integrated model allows our legal services team to respond faster, and with less friction, than a traditional law firm. We combine the best of claims management, legal expertise and digital capability to provide clients with a high-quality, consistent and user-friendly service.

To learn more about our cyber response offering and other legal services or to discuss a claims pilot, please contact:

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